

Kiara Winslow

Kiarawinslow@gmail.com kiarawinslow.com
linkedin.com/in/kiarawinslow

EDUCATION	BA Computer Science, BS Cognitive Science - AI & Human-Computer Interaction University of California Santa Cruz, June 2023	
SKILLS	Languages: SQL, PSQL, Python, C, C++, JavaScript, HTML, CSS Operating Systems: MacOS, Unix, Linux Tools: Salesforce, Jira, Zendesk UI Design, User Experience Research, Prototyping, Information Architecture	
EXPERIENCE	Technical Specialist	February 2024 - Present
	Foxit Software, Fremont, CA	
	<ul style="list-style-type: none">• Diagnosing and resolving user problems in real-time.• Driving investigations for emerging pain points and trending product failures.• Collecting data for collaboration with engineering teams to prioritize issues.• Assisting in the implementation of software during pre and post-deployment.• Developing methods and procedures for synchronous technology adoption.• Utilizing tools such as Jira to collect feedback data, highlight trending issues, and document results for continuous tool improvement.	
	User Experience Assistant	September 2022 - October 2023
	UC Santa Cruz Library, Santa Cruz, CA	
	<ul style="list-style-type: none">• Conducted comprehensive UX research to redesign several primary pages including the Library Hours page which is visited more than 28,000 times annually.• Improved the user experience of the library website and research tools.• Conducted user research via user interviews, usability testing, peer analysis, and literature reviews.• Assessing existing library web content and tools to provide recommendations, including drafts and prototypes, for improved web content.• Collaborated with Web Developers to design and execute web content projects.	
	Instructor	Summer 2023, Summer 2022, Summer 2021
	Girls Who Code, Virtual	
	<ul style="list-style-type: none">• Led instruction and effectively maintained an exciting, engaging, and accessible classroom environment for a highly diverse group of 50-60 high school students.• Managed a team of 5 Teaching Assistants who served as in-class support.• Reviewed the GWC curriculum and adapted it to meet the needs of students.• Supported the growth and development of Girls Who Code relationships with partners.• Led live debugging of code as well as live troubleshooting with students.• Acted as primary support in the classroom for the instructor in logistical tasks and maintained an exciting, engaging, and accessible virtual classroom environment.• Taught high school students (10th – 12th grade) JavaScript, HTML, CSS, and the p5.js library.	